

From: Mark Buell
To: Microsoft ATR
Date: 11/28/01 9:56am
Subject: Microsoft Settlement

Dear Sir or Madam;

Over the last several years, I have repeatedly been disappointed with Microsoft's callous disregard for any long-term responsibility to their end-users. They remind me of the Detroit automakers in the 60's, arrogantly denying that they were using planned obsolescence as a marketing strategy - not to mention quality (lack of).

I was absolutely shocked when Judge Jackson reached his decisions - but pleasantly! This latest legal decision is a travesty, and the compromise being offered is a victory - for Microsoft. Please do not give up until we have a decent decision! Please do not quit on us now!

Regards;

Mark Buell